



Our Members Are
In A Class By Themselves.™

July 2, 2004

I wanted to take this opportunity to express our appreciation for the value you have added to our team here at SELCO Community Credit Union. Since beginning the use of the pre-employment assessment tools that you have afforded us our hiring supervisors have expressed their appreciation for this tool to help them in their efforts. We are also using the system for considering promotions from within and are watching our benchmarks grow!

We have just begun using the *360° Checkpoint Management System*. The management team is very excited about their assessment scores and their opportunity to start their Skill Builders.

John Howard has been a very able source for all of these new tools and we have found his service to be of the highest quality. We really appreciate his readiness to answer any questions and go the extra mile to make sure everyone who needs the information gets it in a timely fashion. He even made a special appointment for our Branch Manager in Bend!

Thanks for all of your help- we look forward to moving continually towards our goals with our team and know that the resources you've provided are helping us make the choices and gain the knowledge we need to do so!

Sincerely,

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